

Open Enrollment Readiness – Technology

- System performance is operating as expected and real time adjustments are being made as volume increases.
- All development teams are focused on resolving bugs and increasing stability.
- System updates/releases will continue throughout Open Enrollment to allow us to resolve issues and continue to improve the customer experience.
 - These releases can now occur with no system downtime due to our new infrastructure. Allows for more frequent releases with no negative impact on consumers.
 - Once known bugs are addressed the teams will shift focus to adding additional consumer focused enhancements.